

**PSC Assistant Transport Officer -
KSRTC Examination
Previous Year Question Paper**

***Exam Name: Assistant Transport Officer -
KSRTC***

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Medium of Questions: English



004/2016

Maximum : 100 marks

Time : 1 hour and 15 minutes

1. An ideal gas of mass m and temperature T_1 undergoes a reversible isothermal process from an initial pressure p_1 to final pressure p_2 . The heat loss during the process is Q . The entropy change of the gas is :
- (A) $mR \ln(p_2 / p_1)$ (B) $mR \ln(p_1 / p_2)$
(C) $mR T_1$ (D) zero
2. Heat and work are :
- (A) Path functions (B) Intensive properties
(C) Point functions (D) None of the above
3. If a closed system is undergoing an irreversible process, the entropy of the system :
- (A) Must decrease (B) Zero
(C) Must increase (D) Remain constant
4. A gas contained in a cylinder is compressed; the work required for compression is 3000 kJ. During the process, heat interaction of 500 kJ causes the surroundings to be heated. The changes in internal energy of the gas during the process is :
- (A) 500 kJ (B) -3500 kJ
(C) +3500 kJ (D) 2500 kJ
5. A 2000 W, 25 liters water heater is switched on for 30 minutes. The heat capacity c_p for water is 4.2 kJ/kgK. Assuming all the electrical energy has gone for heating the water, increase of the water temperature in degree centigrade is :
- (A) 10.7 (B) 34.3
(C) 24.3 (D) 44.5
6. A positive value of Joule-Thomson coefficient of a fluid means :
- (A) Temperature drops during throttling
(B) Temperature remains constant
(C) Temperature rises during throttling
(D) None of the above

7. Dew point temperature is the temperature at which condensation begins when the air is cooled at constant :
(A) Temperature (B) Entropy
(C) Pressure (D) Enthalpy and Volume
8. A sample of ambient air (at 35°C, 75% relative humidity, $p_o = 0.042$ bar, and standard atmosphere pressure), the amount of moisture in kg per kg of dry air will be approximately :
(A) 0.2 (B) 0.27
(C) 0.027 (D) 0.85
9. Usually in the window air conditioner, the expansion device used is :
(A) Capillary tube (B) Thermostatic expansion valve
(C) Gate valve (D) None of the above
- 10.— For air with a relative humidity of 80% :
(A) Dry bulb temperature is less than the wet bulb temperature
(B) Dew point temperature is less than wet bulb temperature
(C) Dew point and wet bulb temperature are equal
(D) None of the above
11. The density of water at one atmosphere pressure and 30°C is approximately :
(A) 1.0 kg/m³ (B) 100.0 kg/m³
(C) 500.0 kg/m³ (D) 1000.0 kg/m³
12. Oil flows through a 200 mm diameter horizontal pipe with friction factor $f = 0.022$ and length 500 m. The volumetric flow rate is 0.2 m³/s. The head loss due to friction in meters is (assume $g = 9.8 \text{ m/s}^2$) :
(A) 12.4 m (B) 1010.1 m
(C) 522.7 m (D) 116.3 m
13. For the stability of a floating body, under the influence of gravity alone, which of the following is TRUE?
(A) Metacenter should be below centre of gravity
(B) Metacenter should be above centre of gravity
(C) Metacenter and centre of gravity must lie on the same horizontal line
(D) None of the above
14. A phenomenon is modeled using n dimensional variables with m primary dimensions. The number of non-dimensional variables is :
(A) $n - m$ (B) n
(C) nm (D) $n + m$

15. The continuity equation is derived based on fundamental principle of :
(A) Law of conservation of energy
(B) Law of conservation of momentum
(C) Law of conservation of mass
(D) All of the above
16. For a Newtonian fluid :
(A) Shear stress is proportional to acceleration
(B) Rate of shear stress is proportional to shear strain
(C) Shear stress is proportional to density
(D) Shear stress is proportional to rate of shear strain
17. A venturimeter is used to measure :
(A) Density
(B) Pressure
(C) Discharge
(D) None of the above
18. The SI unit of kinematic viscosity is :
(A) m^2/s
(B) kg/m
(C) m/s^2
(D) m/s
19. A static fluid can have :
(A) Positive normal and shear stress
(B) Negative normal stress and Negative shear stress
(C) Zero normal stress and zero shear stress
(D) Positive normal stress and zero shear stress
20. For a laminar flow through a circular pipe, Reynolds number will be :
(A) More than 5000
(B) More than 4500
(C) Less than 2000
(D) None of the above
21. Two diffuse gray parallel plates, separated by distance, have surface temperatures of 127°C and 27°C . If the emissivity of the surface are 0.8 and the Stefan-Boltzmann constant is $5.67 \times 10^{-8} \text{ W}/\text{m}^2\text{K}^4$, the net radiation heat exchanges rate in W/m^2 between the two plates is :
(A) 0.6
(B) 66.1
(C) 661
(D) 6600
22. In a condenser of a power plant, the steam condenses at temperatures of 50°C . The cooling water enters at 20°C and leaves at 35°C . The logarithmic mean temperature difference (LMTD) of the condenser is :
(A) 11.6°C
(B) 26.6°C
(C) 0°C
(D) 21.6°C

23. A fin efficiency is defined as :
- (A) Actual heat transfer rate from the fin/Ideal heat transfer rate from the fin
 - (B) Ideal heat transfer rate from the fin/Actual heat transfer rate from the fin
 - (C) Heat transfer rate from the fin/Heat transfer without fin
 - (D) All of the above
24. Thermal conductivity of pure Copper at room temperature is approximately :
- (A) 38 W/m.K
 - (B) 9 W/m.K
 - (C) 398 W/m.K
 - (D) 3285 W/m.K
25. Critical radius of insulation for cylindrical body is (if k is thermal conductivity of insulation and h is convection heat transfer coefficient) :
- (A) h/k
 - (B) k/h
 - (C) $2k/h$
 - (D) $2h/k$
26. The Log Mean Temperature Difference (LMTD) of a double pipe heat exchanger will be usually :
- (A) Greater for parallel flow heat exchanger than for counter flow heat exchanger
 - (B) Greater for counter flow heat exchanger than for parallel flow heat exchanger
 - (C) Same for both parallel and counter flow heat exchangers
 - (D) All of the above
27. The crank radius of a single-cylinder I.C. engine is 50 mm and the diameter of the cylinder is 70 mm. The swept volume of the cylinder in cm^3 is :
- (A) 38
 - (B) 385
 - (C) 3021
 - (D) 3603
28. In an air-standard Otto-cycle, the compression ratio is 10. The condition at the beginning of the compression process is 100 kPa and 300K. Heat added at constant volume is 1500 kJ/kg, while 700 kJ/kg of heat is rejected during the other constant volume process in the cycle. Specific gas constant for air = 0.287 kJ/kgK. The mean effective pressure (in kPa) of the cycle is :
- (A) 1032
 - (B) 318
 - (C) 1515
 - (D) 403
29. Which one of the following is a necessary assumption for the air-standard Otto cycle?
- (A) All processes are adiabatic
 - (B) Intake and exhaust processes are constant pressure heat rejection processes
 - (C) The combustion process is isothermal heat addition process
 - (D) The working fluid is an ideal gas with constant specific heats

30. The stroke and bore of a four stroke SI engine are 250 mm and 200 mm respectively. The clearance volume is 0.001 m^3 . If the specific heat ratio is 1.4, the air-standard cycle efficiency of the engine is :
- (A) 41.40% (B) 46.10%
(C) 58.20% (D) 82.80%
31. A Carnot cycle is having an efficiency of 0.78. If the temperature of the high temperature reservoir is 1241 K, what is the temperature of low temperature reservoir?
- (A) 0°C (B) 0 K
(C) 273°C (D) 100 K
32. A solid circular shaft transmits a torque of 80 Nm. If the allowable shear stress of the material is 150 MPa, assuming a factor of safety of 2, the minimum allowable design diameter in mm is :
- (A) 12 mm (B) 8 mm
(C) 82 mm (D) 18 mm
33. A clutch has outer and inner diameters 10 cm and 4 cm respectively. Assuming a uniform pressure of $2 \times 10^6 \text{ Pa}$ and coefficient of friction of liner material is 0.4, the torque carrying capacity of the clutch is :
- (A) 118 Nm (B) 196 Nm
(C) 562 Nm (D) 390 Nm
34. The most appropriate description of a Helical gear is :
- (A) Axes parallel and teeth are inclined to the axis
(B) Axes non parallel and non-intersecting
(C) Axes are perpendicular and used for large speed reduction
(D) None of the above
35. For Rack and Pinion :
- (A) Axes non parallel and non-intersecting
(B) Axes parallel and one of the gears has infinite radius
(C) Any of the above
(D) None of the above
36. Twenty degree full depth involute profiled 21 tooth pinion and 39 tooth gear are in mesh. If the module is 5 mm, the centre distance between the gear pair will be :
- (A) 140 mm (B) 250 mm
(C) 280 mm (D) 150 mm

37. Two mating spur gears have 40 and 120 teeth respectively. The pinion rotates at 900 rpm and transmits a torque of 25 Nm. The torque transmitted by the gear is :
(A) 75 Nm (B) 750 Nm
(C) 40 Nm (D) 400 Nm
38. The coupling used to connect two shafts with large angular misalignment is :
(A) Flange coupling (B) Oldham's coupling
(C) Hooke's joint (D) None of the above
39. When a shaft is subjected to repeated stress; then the shaft will be designed for :
(A) Maximum compressive stress (static) (B) Maximum tensile (static)
(C) Maximum bending moment (static) (D) Fatigue loading
40. Large speed reductions (greater than 20) in one stage of a gear train are possible through :
(A) Spur gearing (B) Worm gearing
(C) Bevel gearing (D) All of the above
41. Which of the following aspect is concerned with working conditions and amenities such as canteens, crèches, housing, transport, etc?
(A) Industrial Relations Aspect (B) Labor Aspect
(C) Welfare Aspect (D) Monetary Aspect
42. In the job designing concept, BPR stands for :
(A) Business Process Resourcing (B) Business Process Reengineering
(C) Business Process Reporting (D) Business Process Remodeling
43. The vertical expansion of job by increasing the amount of worker's responsibilities associated with the position is called :
(A) Job Rotation (B) Job Simplification
(C) Job Enrichment (D) Job Enlargement
44. Which of the following is not an external source of recruitment?
(A) Employment Exchanges (B) Data Banks
(C) Labor Contractors (D) Transfer
45. _____ test is designed to find out how efficiently and swiftly an applicant uses his hands, fingers, eyes or other parts of body.
(A) Aptitude Test (B) Achievement Test
(C) Interest Test (D) Dexterity Test

46. Who quotes "Induction is the welcoming process to make the new employee feel at home and generate in him a feeling of belongingness to the organization"?
- (A) Michael Armstrong (B) Edwin B. Flippo
(C) Peter F. Drucker (D) Abraham Maslow
47. The tendency to evaluate a person on the basis of one trait or characteristic is the Phenomenon of :
- (A) Central Tendency (B) Leniency
(C) Halo Error (D) Similarity Error
48. A situation in which employees perceive too narrow a difference between their own pay and that of their colleagues :
- (A) Pay secrecy (B) Pay Compression
(C) Pay Security (D) None of these
49. Under which system of payment quality of goods can be ensured?
- (A) Piece Rate System (B) Time Rate System
(C) Incentives (D) None of these
50. Which of the following marketing concept is based on the development, design, and implementation of marketing programmes, processes and activities that recognizes their breadth and interdependencies :
- (A) Relationship Marketing Concept (B) Niche Marketing Concept
(C) Holistic Marketing Concept (D) Service Marketing Concept
51. Which of the following is a communication model that is used to improve understanding between individuals?
- (A) Kaizen (B) Johari Window
(C) Six Sigma (D) Hot Stove Rule
52. A tool for identifying key activities that create value and costs in a specific business is called :
- (A) Supply Chain (B) Value Chain
(C) Market Chain (D) None of these
53. Who propounded two factor theory of motivation?
- (A) Abraham Maslow (B) Herzberg
(C) David C. Mclelland (D) Mc Gregor
54. The term 'Gherao' means :
- (A) to prevent (B) to surround
(C) to block (D) to disagree

55. A period of rapid market acceptance and substantial profit improvement has been happening at which point of product life cycle :
- (A) Introduction (B) Maturity
(C) Growth (D) Decline
56. _____ motives persuade a person to buy products from a particular manufacturer or trader.
- (A) Patronage Motives (B) Product Motives
(C) Internal Motives (D) Inherent Motives
57. The process of settling disputes through the intervention of a third party appointed by the government is :
- (A) Adjudication (B) Conciliation
(C) Voluntary Arbitration (D) Collective Bargaining
58. AIDA approach helps to plan sales presentations. What is AIDA stands for?
- (A) Attention, Interest, Desire, Action
(B) Attitude, Interest, Development, Achievement
(C) Attention, Interest, Direction, Assisting
(D) Attitude, Integrity, Directing, Achievement
59. Point Of Sale (POS) system is the characteristic feature of which type of marketing.
- (A) Conventional Marketing (B) Service Marketing
(C) Economic Marketing (D) Electronic Marketing
60. The process of setting prices that have special appeal to target customers is :
- (A) Bait pricing (B) Full line pricing
(C) Leader pricing (D) Psychological pricing
61. Sometimes an employee is aggrieved not because of any valid or legitimate reason but because of a wrong perception, wrong attitude or wrong information. What form of grievance is this?
- (A) Imaginary grievance (B) Disguised grievance
(C) Factual grievance (D) None of these
62. Which of the following is associated with Mc Gregor's Hot Stove Rule?
- (A) Planning (B) Motivation
(C) Communication (D) Discipline
63. A managerial device for defining and stimulating sales effort is :
- (A) Sales Budget (B) Market Forecast
(C) Market Demand (D) Sales Quota

64. Termination of services on disciplinary grounds, illness, retirement, winding up of a business does not constitute which of the following :
- (A) Retrenchment (B) Suspension
(C) Dismissal (D) Demotion
65. The perceived monetary value of the bundle of economic, functional, and psychological benefits customers expect from a given market offering is :
- (A) Customer Perceived Value (B) Customer Expected Price
(C) Total Customer Cost (D) Total Customer Value
66. The process of building, maintaining and using customer databases for the purpose of contacting, transacting, and building customer relationships is :
- (A) Service Marketing (B) Relationship Marketing
(C) Database Marketing (D) Meta Marketing
67. _____ is the process of dividing buyers into different groups on the basis of personality traits, lifestyle, or values.
- (A) Demographic Segmentation (B) Geographic Segmentation
(C) Psychographic Segmentation (D) Behavioral Segmentation
68. Planning the infrastructure to meet demand, then implementing and controlling the physical flows materials and final goods from points of origin to points of use, to meet customer requirements at a profit is the process of :
- (A) Market Research (B) Market Logistics
(C) Inventory Management (D) Sales Estimation
69. Which of the following is not a characteristic feature of rural market?
- (A) Seasonal demand (B) Cultural diversity
(C) Scattered Market (D) High income level
70. Inventory means :
- (A) Stock of materials in different forms (B) Stock
(C) Stock of goods (D) Stock of goods and services
71. Green marketing is a part of :
- (A) Social marketing (B) Service marketing
(C) Relationship marketing (D) Rural marketing
72. Which of the following is not an activity of physical distribution?
- (A) Order processing (B) Warehousing
(C) Advertising (D) Transportation

73. Which of the following is more suitable in the case of automobiles?
(A) Exclusive distribution (B) Selective distribution
(C) Intensive distribution (D) None of these
74. Introduction of product in large scale in the target market is called :
(A) Test marketing (B) Business analysis
(C) Product testing (D) Commercialization
75. Which of the following is not a form of direct marketing?
(A) Kiosk marketing (B) Telemarketing
(C) Super market (D) Catalogue marketing
76. In a competitive market having several substitutes, a firm may adopt :
(A) Premium pricing (B) Skimming
(C) Penetration (D) None of these
77. The objective of relationship marketing is :
(A) Customer satisfaction (B) Customer dissatisfaction
(C) Customer retention (D) Customer delight
78. Rapid penetration strategy Involves :
(A) Low price with high promotional expenditure
(B) High price with high promotional expenditure
(C) High price with low promotional expenditure
(D) Low price with low promotional expenditure
79. Which of the following is not an element of promotion mix?
(A) Transportation (B) Advertising
(C) Personal selling (D) Sales Promotion
80. _____ involves creating a brand identity based on heritage or nostalgia for a company's past products.
(A) Niche Marketing (B) Retro Marketing
(C) Online Marketing (D) Direct Marketing
81. Which Malayalam literary journal established in 1904 to serve as a voice of the underprivileged communities was popularly referred as the "*Ezhava Gazette*"?
(A) Mithavadi (B) Samadarsi
(C) Yukthivadi (D) Vivekodayam
82. Who was popularly known as the Jhansi Rani of Travancore?
(A) Anna Chandi (B) Kuttimalu Amma
(C) Accamma Cherian (D) Ammu Swaminathan

83. The first non Namputhiri Brahmin to ring the temple bell of the Guruvayoor temple was :
(A) P. Krishna Pillai (B) T.K. Madhavan
(C) A.K. Gopalan (D) K. Kelappan
84. "In the Cause of the People" is the autobiography of which Kerala Leader?
(A) A. K. Gopalan (B) Mannath Padmanabhan
(C) E.M.S. Namboothirippad (D) Pattom Thanupillai
85. 'Independence of India League', a left wing within the Indian National Congress, formed in 1927 under the leadership of :
(A) Bhagat Singh and Chandrasekhar Azad
(B) Motilal Nehru and C. R. Das
(C) M.N. Roy and Joshi
(D) Jawaharlal Nehru and Subhash Chandra Bose
86. Which socio-political activist in Kerala was known as 'Mithavadi'?
(A) C. Sankaran (B) K.P. Kesava Menon
(C) C. Kesavan (D) C. Krishnan
87. In India, Judiciary is :
(A) Independent (B) Under the President
(C) Under the Parliament (D) Under the Prime Minister
88. "The Directive Principles of State Policy" is just like a cheque on bank payable at the convenience of the bank – Who made this remark?
(A) Dr. B. R. Ambedkar (B) Prof. K. T. Shah
(C) Jawaharlal Nehru (D) Dr. Rajendraprasad
89. The Comptroller and Auditor General acts as :
(A) The guardian of Indian Economy (B) The Guardian of Public Finance
(C) The guardian of Peoples' Liberty (D) None of the above
90. The National Food Security Act (NFSA) enacted into law on :
(A) 12th September 2013 (B) 1st April 2010
(C) 12th October 2005 (D) 2nd February 2006
91. In 1834, an English School was opened at Thiruvananthapuram by an Englishman Roberts under the patronage of :
(A) Rani Gauri Lakshmi Bhai (B) Rani Gauri Parvati Bhai
(C) Swathi Thirunal (D) Karthika Thirunal

92. "Madirasi Yathra", a-poetry travelogue is written by :
(A) A. R. Rajaraja Varma
(B) Unnai Wariyar
(C) Kodungalloor Kunjikuttan Thampuran
(D) Kerala Varma Valiyakoyi Thampuran
93. Which one of the following public sector banks emblem figures a dog and the words 'Faithful, Friendly' in it?
(A) Canara Bank
(B) Punjab National Bank
(C) State Bank of India
(D) Syndicate Bank
94. "Kallumaala Samaram", the famous emancipation agitation in Kerala was led by :
(A) Ayyan Kali
(B) Thaikad Ayya
(C) Chattambi Swami
(D) Dr. Palpu
95. Temple Entry Proclamation was on 1936 :
(A) 29th March
(B) 12th November
(C) 1st July
(D) 31st July
96. 'Darsanamaala', the famous work of Sree Narayana Guru was written in which language?
(A) Malayalam
(B) Tamil
(C) Sanskrit
(D) Hindi
97. 'Pookottur Revolt' is related to which of the following incidents?
(A) Pazhassi Revolt
(B) Veluthambi Revolt
(C) Attingal Revolt
(D) Malabar Revolt
98. Who inaugurated the New Suez Canal in August 2015?
(A) Mohab Mamish
(B) Abdel Fattah el-Sis
(C) Ban Ki Moon
(D) Ahamed Hamidi
99. "Veera Virada Kumara Vibho", the beautiful literary lines created by :
(A) Unnai Wariyar
(B) Swathi Thirunal
(C) Irayimman Thambi
(D) Ramapurathu Wariyar
100. Who was the first president of Kerala Khilafat Committee?
(A) Abdul Rahman Sahib
(B) Kunjikkoya Thangal
(C) Ali Musaliyar
(D) Manjeri Athan Moyin Gurukkal